



## **A Message from Bill Fink, President Delta General Agency Corporation**

### **Pandemic Contingency Plan**

We are all aware of the concerns surrounding the spread of the coronavirus worldwide. Delta is closely monitoring the Coronavirus pandemic and following the guidelines set by the Center for Control and Prevention and local authorities.

Our top priority is for the safety of our employees and the continuance of business as usual to our agents. Our employees across the state are prepared and are **currently working remotely**, so we expect to maintain high standards of service, you have come to expect. Although we are **conducting business as normal**, Delta **offices are closed to the public** until we have more certainty it is safe for our employees to return.

Delta is poised and equipped for this crisis, with a Business Continuity Plan. Our robust technology is capable of providing uninterrupted customer service working in conjunction with our experienced, knowledgeable staff. Please reach out to your Delta team with any questions.

We appreciate your continued partnership during these challenging times and remain committed to you and your clients.